



Established in the 2021 State Budget and administered by the Department of Community Services and Development (CSD), the California Arrearage Payment Program (CAPP) dedicates \$1 billion in federal American Rescue Plan Act (ARPA) funding to address Californian's energy debts. CAPP offers financial assistance to California's energy utility customers to help reduce past due energy bill balances that increased during the COVID-19 pandemic.

Utility customers **do not need to apply** to receive assistance under CAPP. If eligible, a CAPP credit is automatically applied to the customer's bill. Energy utilities apply for CAPP assistance on behalf of customers who incurred a past due balance of 60 days or more on their energy bill during the **COVID-19 pandemic relief period covering March 4, 2020 through June 15, 2021**.

## Energy utilities prioritized CAPP assistance to eligible customer accounts as follows:

1. Active residential customers with past due balances at risk of disconnection due to nonpayment.
2. Active residential customers with past due balances.
3. Inactive residential customers with past due balances.
4. Commercial customers with past due balances.

As specified under California Government Code Section 16429.5



## PROGRAM IMPLEMENTATION OVERVIEW

### \$993.5 Million

Federal ARPA Funds Allocated  
for Arrearages

### \$298,546,750

Allocated for Public Utilities  
& Electric Cooperatives

### \$694,953,250

Allocated for Investor-Owned Utilities  
& Community Choice Aggregators

Benefits must be delivered by utilities  
to customer accounts within 60 days of  
receiving CAPP funds.

Energy utility companies must report on  
the outcome of the benefit disbursement  
within 6 months of receiving CAPP funds.

## Implementation Timeline:

